

Q3 2021 Earnings Presentation
December 8. 2021

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This presentation is a high-level summary of our Q3 2021 financial results. For more information please refer to our press release dated December 8, 2021 and filings with the SEC

## Investment Thesis

## At the Center of Key Trends

- Shift in consumer spend from ownership to access / experiences
- Growth of e-commerce
- Growth of secondhand clothing
- Sustainability
- Increasingly female workforce


## Deep Competitive Advantages

- Proprietary Operating System
- Data and Technology to power Closet in the Cloud
- Brand partner relationships


## Addressing Fastest-Growing <br> Segments in \$300B <br> U.S. Apparel Market ${ }^{1}$

- Online: \$107B market growing at $12 \%$ CAGR ${ }^{1}$
- Secondhand: \$27B market growing at $23 \%$ CAGR $^{2}$


## Attractive Economics and <br> Profitability as We Scale

- Recurring revenue base
- Strong unit economics
- Operating leverage
- Shifting product acquisition to drive capital efficiency and cash flow


## Compelling Value Proposition for Customers and Brands: Two-Sided Discovery Engine

- Subscribers receive ${ }^{\sim} \$ 4,000$ designer clothing per month - 20X GMV value for spend
- Brands get new customers and critical data


## Multiple Drivers of Future Growth

- Strong recovery post-Covid
- Large funnel of Reserve and Resale customers into subscription
- Efficiently increase brand awareness
- Improve customer experience to increase loyalty
- New brands and categories to increase TAM


## Third Quarter Key Metrics and Financial Highlights

- 116.8K active subscribers as of October 31, 2021, up 78\% YoY and up 20\% from Q2 2021
- Representing $87 \%$ of active subscriber count at the end of fiscal 2019
- 150.1 K total subscribers, representing $101 \%$ of total subscribers at the end of fiscal 2019
- Revenue of \$59.0M, up 66\% YoY and up 26\% from Q2 2021
- Gross Profit of \$19.9M (33.7\% gross margin) compared to \$2.4M (6.8\% gross margin) in Q3 2020
- Net Loss of \$(87.8)M compared to \$(44.3)M in Q3 2020; Net Loss includes \$44M of charges related to the IPO (primarily non-cash, non-recurring) ${ }^{(1)}$
- Adjusted EBITDA of \$(5.6)M (-9.5\% margin) compared to \$(5.4)M (-15.2\% margin) in Q3 2020
- Estimating 56\% of FY 2021 rental product acquired via capital light acquisition models (i.e., Share by RTR and Exclusive Designs), ahead of last year ${ }^{(2)}$
- Cash and cash equivalents of $\$ 279 \mathrm{M}$ at end of Q3, including October 2021 IPO net proceeds and after repayment of $\$ 141 \mathrm{M}$, or approximately one third, of prior total debt


## Third Quarter Business Highlights

- Strong subscriber engagement: $24 \%$ of subscribers added one or more paid additional items into their subscription program
- All major U.S. metros back to approximately $90 \%$ of pre-COVID subscriber count except NY, DC, and SF; Markets in South Atlantic, South and Mountain regions significantly higher than pre-COVID
- Continued diversification of subscriber base
- Geographic diversity: subscribers outside Top 20 markets now $29 \%$ of base, up from $23 \%$ in FY2019
- Use case diversity: 50\% casual occasions up from 32\% casual in FY2019
- Onboarded 30 new brands including Altuzarra, LaQuan Smith, Rachel Antonoff and Rotate
- Launched fit algorithm enhancement, driving meaningful improvement in fit rate, which increases customer loyalty
- Conducted a brand awareness campaign that drove a more than $10 \%$ lift in traffic during the campaign
- Launched at-home pickup in five major metros resulting in lower shipping costs and an easier way for customers to return orders; over one-third of customers in initial markets have adopted the offering


## Strong Active Subscriber Growth, Up 113\% YTD



[^0]Q3'21
Total Subscribers Above FY2019

Level

## Strong Revenue Growth, Up 66\% YoY

Total Revenue, Net (\$ in millions)


## Growing Geographic and Use Case Diversity of Our Subscribers Increases our TAM

Q3 2021 Ending Active Subscribers by Region

- New England
- Mid-Atlantic
- Midwest
- South Atlantic
- South
- Mountain
- Pacific



## Q3 2021 Shipped Items by Use Case



## Growth in Capital Efficient Product Acquisition Channels to $56 \%$ of Total



■ Wholesale

$\square$ Exclusive Designs

■ Share by RTR


Share by RTR and Exclusive Designs drive stronger cash flow today and continue to improve cash flow over time as they become a larger proportion of total product acquisition

For FY2021, we estimate 56\% of our product acquisition to be via our capital-efficient channels, Exclusive Designs and Share by RTR, ahead of prior year

## Our Business Model




## Our Business Model

Nine Months Ended October 31, 2021


Interest (Income) / Expense: includes \$35.4M of PIK interest, \$3.4M of cash interest and \$4.9M of debt discount amortization
Depreciation \& Liquidation Write-Off: includes rental product depreciation and write-offs, the write-off of the remaining book value of liquidation products that had previously been held for sale, property and equipment depreciation and capitalized software amortization

Stock Compensation: reflects the non-cash expense for stock-based compensation including a one-time non-cash stock-based compensation expense of $\$ 14.4$ million related to the satisfaction of the liquidity based vesting condition for certain RSUs previously outstanding and certain RSUs which were granted upon the effectiveness of our IPO in October 2021

Loss on Debt Extinguishment (non-recurring): reflects the fees and non-recurring primarily non-cash write off of debt amortization associated with the debt extinguishment upon the IPO in October 2021

Loss on Warrant Liability Revaluation (non-recurring): reflects the non-recurring non-cash expense related to the revaluation of prior lenders' liability classified warrants, all of which were exercised or reclassified upon the IPO. Subsequent revaluation of warrants is non-recurring given the equity classification of remaining warrants

Other: includes $\$ 4.5 \mathrm{M}$ of non-recurring costs related to public readiness preparation, partially offset with $\$ 4 \mathrm{M}$ of insurance proceeds; also includes write-off of property and equipment disposals, operating lease terminations and foreign exchange

[^1]
## Continuing to Improve Margins


(7)\%
(13)\%
(10) \%
(24) \%
(69)\%

FY19 FY20
Q3 2021 YTD

## Product Acquisition Strategy Has Meaningfully Improved Capital Efficiency and Free Cash Flow

| (\$ in millions) | FY19 | FY20 | Q3 2021 YTD |
| :--- | :--- | :--- | :--- |
| Free Cash Flow ${ }^{(1)}$ |  |  |  |
| as \% of Revenue |  |  |  |

Improvement in product
depreciation with right-sizing
of product relative to active
subscribers and revenue
Higher proportion of product
acquired through Share by
RTR increases revenue share
expense but reduces upfront
cash outlay
See appendix for reconciliation of Purchases of Rental Product to Rental Product Acquired in Period

## The Subscriber Opportunity

## Converting Only 3.5\% of Opportunity Set Would Drive 5X Increase in Subscribers

## Subscriber Opportunity

$56 \%$ of women state that they will subscribe to fashion at some point over the next five years



## Due to Our High ARPU, We Only Need a Fraction of Peers' Subscriber Bases to Reach the Same Revenue Level

|  | NETFLIX | \& Spotify | $\mathcal{P}^{\text {Peloton }}$ | $\underset{\text { rent the runwar }}{7}$ |
| :---: | :---: | :---: | :---: | :---: |
| Most-Popular <br> Subscription Price | \$13.99 | \$9.99 | $\begin{aligned} & \text { 2.49M @ } \$ 39.00 \\ & \text { 887K } @ \$ 12.99 \\ & \text { Blended: } \end{aligned}$ | \$135.00 |
| Illustrative \# Subscribers per \$1,000 revenue | 71 | 100 | 31 | 7 |
| Multiple of RTR Subscribers for \$1,000 Revenue | 10x | 14x | 4.4x |  |

## Q4 and Fiscal Year 2021 Guidance

|  |  | Q4 2021 | Fiscal Year 2021 |
| :---: | :---: | :---: | :---: |
| Guidance | Ending Active <br> Subscribers | 121K - 122K | 121K - 122K |
| Total Revenue | \$62.8M - \$63.3M | \$202.0M - \$202.5M |  |
| Adjusted EBITDA <br> Margin ${ }^{(1)}$ | $(8) \%$ | $(9) \%$ |  |

## Appendix

## Condensed Consolidated Statements of Operations

|  | Three <br> Months <br> Ended <br> 10/31/21 | Three <br> Months <br> Ended <br> 10/31/20 | Nine <br> Months <br> Ended <br> 10/31/21 | Nine <br> Months <br> Ended <br> 10/31/20 | $\begin{gathered} \text { Year Ended } \\ \text { 1/31/21 } \end{gathered}$ | $\begin{gathered} \text { Year Ended } \\ 1 / 31 / 20 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (in millions) |  |  |  |  |  |  |
| Total revenue, net | \$59.0 | \$35.5 | \$139.2 | \$124.0 | \$157.5 | \$256.9 |
| Fulfillment | 19.2 | 11.0 | 41.5 | 43.8 | 53.0 | 118.1 |
| Technology | 12.8 | 9.4 | 33.0 | 28.0 | 37.7 | 40.2 |
| Marketing | 10.8 | 1.4 | 18.2 | 6.5 | 8.1 | 22.9 |
| General and administrative | 35.8 | 17.9 | 76.4 | 59.9 | 77.2 | 98.9 |
| Rental product depreciation and revenue share | 19.9 | 22.1 | 51.5 | 69.1 | 89.0 | 85.2 |
| Other depreciation and amortization | 4.7 | 5.7 | 14.6 | 17.4 | 23.0 | 21.6 |
| Total costs and expenses | 103.2 | 67.5 | 235.2 | 224.7 | 288.0 | 386.9 |
| Operating loss | (44.2) | (32.0) | (96.0) | (100.7) | (130.5) | (130.0) |
| Interest income / (expense), net | (14.3) | (11.8) | (43.7) | (32.2) | (46.6) | (24.0) |
| Other income / (expense) and gains / (losses) (1) | (29.6) | (0.5) | (33.2) | 0.6 | 6.0 | (0.1) |
| Benefit from income taxes | 0.3 | - | 0.4 | - | - | 0.2 |
| Net loss | \$(87.8) | \$(44.3) | \$(172.5) | \$(132.3) | \$(171.1) | \$(153.9) |

(1) The three months ended 10/31/21 includes a $\$(17.4)$ million non-recurring and non-cash loss on warrant liability revaluation and a $\$(12.2)$ million loss on debt extinguishment related to the Ares debt paydown upon the IPO. The three months ended $10 / 31 / 20$ includes a $\$(0.6)$ million loss on debt extinguishment. The nine months ended $10 / 31 / 21$, includes a $\$(24.9)$ million loss on warrant liability revaluation and a $\$(12.2)$ million loss on debt extinguishment, partially offset by $\$ 4.0$ million of insurance claim proceeds. The nine months ended $10 / 31 / 20$ includes $\$(0.6)$ million loss on debt extinguishment, partially offset by $\$ 1.3$ million of proceeds from monetization of tax credits.

## Condensed Consolidated Balance Sheets

|  | $\begin{gathered} \text { As Of } \\ \text { 10/31/21 } \end{gathered}$ | $\begin{gathered} \text { As Of } \\ 1 / 31 / 21 \end{gathered}$ | $\begin{gathered} \text { As Of } \\ 1 / 31 / 20 \end{gathered}$ |
| :---: | :---: | :---: | :---: |
| (in millions) |  |  |  |
| Cash and cash equivalents | \$278.7 | \$95.3 | \$31.4 |
| Restricted cash, current | 5.6 | 3.4 | 10.5 |
| Prepaid expenses and other current assets | 5.4 | 4.7 | 5.0 |
| Rental product, net | 79.9 | 97.6 | 116.0 |
| Fixed assets, net | 57.5 | 64.7 | 65.4 |
| Operating lease and other assets | 51.3 | 55.0 | 47.6 |
| Total assets | \$478.4 | \$320.7 | \$275.9 |
| Total current liabilities | 69.4 | 40.6 | 51.7 |
| Line of credit | - | - | 44.0 |
| Long-term debt, net | 256.4 | 355.1 | 171.1 |
| Warrant liability | - | 11.8 | 0.6 |
| Operating lease and other liabilities | 47.7 | 51.8 | 42.3 |
| Total liabilities | \$373.5 | \$459.3 | \$309.7 |
| Total stockholders' equity (deficit) | 104.9 | (138.6) | (33.8) |
| Total liabilities, redeemable preferred stock and stockholders' equity (deficit) | \$478.4 | \$320.7 | \$275.9 |

## Condensed Consolidated <br> Statements <br> of Cash Flows

|  | Nine Months Ended 10/31/21 | Nine Months Ended 10/31/20 | $\begin{gathered} \text { Year Ended } \\ \text { 1/31/21 } \end{gathered}$ | $\begin{aligned} & \text { Year Ended } \\ & \text { 1/31/20 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| (in millions) |  |  |  |  |
| Net loss | \$(172.5) | \$(132.3) | \$(171.1) | \$(153.9) |
| Net cash (used in) provided by operating activities | (23.5) | (33.9) | (42.8) | (37.6) |
| Net cash (used in) provided by investing activities | (9.4) | (53.3) | (58.4) | (138.6) |
| Net cash (used in) provided by financing activities | 215.7 | 168.3 | 168.5 | 177.9 |
| Net increase in cash and cash equivalents and restricted cash | 182.8 | 81.1 | 67.3 | 1.7 |
| Cash and cash equivalents and restricted cash at beginning of period | 109.2 | 41.9 | 41.9 | 40.2 |
| Cash and cash equivalents and restricted cash at end of period | \$292.0 | \$123.0 | \$109.2 | \$41.9 |

# Selected Cash <br> Flows Detail and 

| Nine Months | Nine Months |
| :---: | :---: | :---: |
| Ended | Ended |
| $10 / 31 / 21$ | $10 / 31 / 20$ |

(in millions)

INVESTING ACTIVITIES

| Purchases of rental product | $\$(17.0)$ | $\$(48.7)$ |
| :---: | :---: | :---: |
| Proceeds from liquidation of rental product | 4.8 | 0.9 |
| Proceeds from sale of rental product | 9.0 | 14.4 |
| Purchases of fixed and intangible assets | $(6.2)$ | $(19.9)$ |
| Net cash (used in) provided by investing activities | $\$(9.4)$ | $\$(53.3)$ |
| SUPPLEMENTAL CASH FLOW INFORMATION | $\$ 3.6$ | $\$ 3.7$ |
| Rental product received in the prior period | 10.4 | 6.8 |

## Reconciliation of Purchases <br> of Rental <br> Product to <br> Rental <br> Product <br> Acquired

| Nine | Nine |
| :---: | :---: |
| Months | Months |
| Ended | Ended |
| $10 / 31 / 21$ | $10 / 31 / 20$ |


| (in millions) |  |  |  |
| :---: | :---: | :---: | :---: |
| Purchases of rental product | \$(17.0) | \$(48.7) | Cost of owned rental product paid for in the period, as presented on the Condensed Consolidated Statements of Cash Flows. |
| Plus: Purchases of rental product not yet settled | (10.4) | (6.8) | Cost of owned rental product received in the period, but not yet paid for, as presented on the Supplemental Cash Flow Information table. |
| Plus: Rental product received in the prior period | 3.6 | 3.7 | Cost of owned rental product paid for in the period, but received in the period immediately preceding, as presented on the Supplemental Cash Flow Information table. |
| Rental Product Acquired | \$(23.8) | \$(51.8) | Cost of owned rental product received in the period. |

## Reconciliation of Net Loss to Adjusted EBITDA

|  | Three <br> Months <br> Ended <br> 10/31/21 | Three <br> Months <br> Ended <br> 10/31/20 | Nine <br> Months <br> Ended <br> 10/31/21 | Nine <br> Months <br> Ended <br> 10/31/20 | $\begin{aligned} & \text { Year Ended } \\ & \text { 1/31/21 } \end{aligned}$ | $\begin{aligned} & \text { Year Ended } \\ & \text { 1/31/20 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (in millions) |  |  |  |  |  |  |
| Net loss | \$(87.8) | \$(44.3) | \$(172.5) | \$(132.3) | \$(171.1) | \$(153.9) |
| Interest (income) / expense, net | 14.3 | 11.8 | 43.7 | 32.2 | 46.6 | 24.0 |
| Rental product depreciation | 13.7 | 16.8 | 37.6 | 54.8 | 69.9 | 75.7 |
| Other depreciation and amortization | 4.7 | 5.7 | 14.6 | 17.4 | 23.0 | 21.6 |
| Stock compensation | 17.1 | 2.5 | 21.4 | 6.3 | 8.2 | 6.8 |
| Write-off of liquidated assets | 1.2 | 0.7 | 4.0 | 1.6 | 3.3 | 4.1 |
| Non-recurring adjustments | 1.8 | 0.7 | 4.6 | 3.9 | 4.2 | 3.8 |
| Benefit from income taxes | (0.3) | - | (0.4) | - | - | (0.2) |
| (Gain) / loss on warrant liability revaluation, net | 17.4 | - | 24.9 | - | (0.4) | - |
| (Gain) / loss on debt extinguishment, net | 12.2 | 0.6 | 12.2 | 0.6 | 0.6 | - |
| Other (income) / expense, net | - | (0.1) | (3.9) | (1.2) | (6.2) | 0.1 |
| Other (gains) / losses | 0.1 | 0.2 | 0.1 | 0.7 | 1.6 | - |
| Adjusted EBITDA | \$(5.6) | \$(5.4) | \$(13.7) | \$(16.0) | \$(20.3) | \$(18.0) |
| Adjusted EBITDA Margin | (9.5)\% | (15.2)\% | (9.8)\% | (12.9)\% | (12.9)\% | (7.0)\% |

## Reconciliation of Cash Used by Operating Activities to Free Cash Flow

|  | Nine Months Ended 10/31/21 | Nine Months Ended 10/31/20 | $\begin{gathered} \text { Year Ended } \\ \text { 1/31/21 } \end{gathered}$ | $\begin{gathered} \text { Year Ended } \\ \text { 1/31/20 } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| (in millions) |  |  |  |  |
| Net cash (used in) provided by operating activities | \$(23.5) | \$(33.9) | \$(42.8) | \$(37.6) |
| Purchases of rental product | (17.0) | (48.7) | (54.9) | (117.7) |
| Proceeds from liquidation of rental product | 4.8 | 0.9 | 2.4 | 3.6 |
| Proceeds from sale of rental product | 9.0 | 14.4 | 17.9 | 19.3 |
| Purchases of fixed and intangible assets | (6.2) | (19.9) | (23.8) | (43.8) |
| Free Cash Flow | \$(32.9) | \$(87.2) | \$(101.2) | \$(176.2) |
| Free Cash Flow Margin ${ }^{(1)}$ | (23.6)\% | (70.3)\% | (64.3)\% | (68.6)\% |

(1) Free Cash Flow Margin calculated as Free Cash Flow as a percentage of revenue.

## Reconciliation of Operating Expenses to Operating Expenses Excluding One-time Stock-based Compensation

|  | Three Months Ended 10/31/21 | Three Months Ended 10/31/20 | Nine Months Ended 10/31/21 | Nine Months Ended 10/31/20 |
| :---: | :---: | :---: | :---: | :---: |
| (in millions) |  |  |  |  |
| Technology | \$12.8 | \$9.4 | \$33.0 | \$28.0 |
| Marketing | 10.8 | 1.4 | 18.2 | 6.5 |
| General and administrative | 35.8 | 17.9 | 76.4 | 59.9 |
| Total operating expenses | \$59.4 | \$28.7 | \$127.6 | \$94.4 |
| Less: One-time stock-based compensation (1) | 14.4 | - | 14.4 | - |
| Total operating expenses excluding one-time stock-based compensation | \$45.0 | \$28.7 | \$113.2 | \$94.4 |
| Operating expenses excluding one-time stock-based compensation as a \% of revenue | $76.3 \%$ | 80.8\% | 81.3\% | 76.1\% |
| One-time Stock-based Compensation Details |  |  |  |  |
|  | Three Months Ended 10/31/21 | Three Months Ended 10/31/20 | Nine Months Ended 10/31/21 | Nine Months Ended 10/31/20 |
| (in millions) |  |  |  |  |
| One-time stock-based compensation (1) |  |  |  |  |
| Technology | \$1.9 | \$0.0 | \$1.9 | \$0.0 |
| Marketing | 0.3 | - | 0.3 | - |
| General and administrative | 12.2 | - | 12.2 | - |
| Total | \$14.4 | \$0.0 | \$14.4 | \$0.0 |

(1) One-time stock-based compensation expense represents the stock compensation expense related to the one-time satisfaction of the liquidity based vesting conditions for certain RSUs previously outstanding and certain RSUs which were granted upon the effectiveness of our IPO in October 2021. Total stock compensation expense in the the three months ended October 31, 2020 and October 31, 2021 was $\$ 2.5$ million and $\$ 17.1$ million, respectively. Total stock compensation expense in the the nine months ended October 31, 2020 and October 31, 2021 was $\$ 6.3$ million and $\$ 21.4$ million, respectively.


[^0]:    YoY Active Subscriber Growth

[^1]:    Note: See GAAP to Non-GAAP Reconciliation in appendix. Net Loss as a percentage of revenue was (107)\% in the nine months ended October 31, 2020.

