

## Forward-Looking Statements Disclaimer

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. All statements contained in this presentation that do not relate to matters of historical fact should be considered forward looking statements. These statements include, but are not limited to, statements regarding our future results of operations, financial position, and expected free cash flow breakeven; industry trends, including expected customer demand and market growth; competitive advantages; expected operational efficiencies; planned capital expenditures; marketing initiatives and goals; and other business objectives and strategic initiatives. Forward-looking statements are inherently subject to risks and uncertainties, some of which cannot be predicted or quantified. In some cases, you can identify forward-looking statements because they contain words such as "aim," "anticipate," "believe," contemplate," "continue," "could," "estimate," "expect," "intend," "may," "plan," "potential," "predict," "project," "should," "target," "toward," "will," or "would," or the negative of these words or other similar terms or expressions. You should not put undue reliance on any forward-looking statements. Forward-looking statements should not be read as a guarantee of future performance or results and will not necessarily be accurate indications of the times at, or by, which such performance or results will be achieved, if at all. Forward-looking statements are based on information available at the time those statements are made and were based on current expectations, estimates, forecasts, and projections as well as the beliefs and assumptions of management as of that time with respect to future events. These statements are subject to risks and uncertainties, many of which involve factors or circumstances that are beyond our control, that could cause actual performance or results to differ materially from those expressed in or suggested by the forward-looking statements. In light of these risks and uncertainties, the forward-looking events and circumstances discussed in this presentation may not occur and actual results could differ materially from those anticipated or implied in the forward-looking statements. These risks and uncertainties include our ability to manage our growth effectively; the highly competitive and rapidly changing nature of the global fashion industry; risks related to the macroeconomic environment; our ability to cost-effectively grow our customer base; any failure to retain customers; our ability to accurately forecast customer demand, manage our offerings effectively and plan for future expenses; risks arising from the restructuring of our operations; our reliance on the effective operation of proprietary technology systems and software as well as those of third-party vendors and service providers; risks related to shipping, logistics and our supply chain; our ability to remediate our material weaknesses in our internal control over financial reporting; laws and regulations applicable to our business; our reliance on the experience and expertise of our senior management and other key personnel; compliance with data privacy, data security, data protection and consumer protection laws and industry standards; risks associated with our brand and manufacturing partners; our reliance on third parties for elements of the payment processing infrastructure underlying our business; our dependence on online sources to attract consumers and promote our business which may be affected by third-party interference or cause our customer acquisition costs to rise; failure by us, our brand partners, or third party manufacturers to comply with our vendor code of conduct or other laws; risks related to the Company's debt, including the Company's ability to comply with covenants in the Company's credit facility; risks related to our compliance with Nasdag's continued listing requirements and other Nasdag rules; risks related to our Class A capital stock and ownership structure; and risks related to future pandemics or public health crises. Additional information regarding these and other risks and uncertainties that could cause actual results to differ materially from the Company's expectations is included in our Annual Report on Form 10-K for the year ended January 31, 2024. Except as required by law, we do not undertake any obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future developments, or otherwise.

# Company Overview



#### **Investment Thesis**

#### At the Center of Key Trends

- Shift from ownership to access
- Growth of e-commerce
- Growth of secondhand clothing
- Sustainability
- Increasingly female workforce

#### Addressing Fastest-Growing Segments in \$359B U.S. Apparel Market<sup>1</sup>

- Online: \$165B market growing at 9% CAGR<sup>1</sup>
- Secondhand: \$43B market growing at 24% CAGR<sup>2</sup>

#### Compelling Value Proposition for Customers and Brands: Two-Sided Discovery Engine

- Subscribers on average receive ~\$4,000 designer clothing per month<sup>3</sup> → ~25X GMV value for spend
- Brands get new customers and critical data

#### **Unique Competitive Advantages**

- Proprietary operating system
- Data and technology to power 'Closet in the Cloud'
- 10+ years of rental logistics and garment preservation know-how
- Hundreds of deep, multi-year brand partner relationships

## Attractive Economics and Profitability as We Scale

- Recurring revenue base
- Strong operating leverage with full year of positive Adj. EBITDA in FY22 and FY23<sup>5</sup>
- Attractive LTV/CAC with historical cohort breakeven of < 12 months<sup>41</sup>
- Mix shift to non-wholesale product
- Anticipating free cash flow breakeven in 2024<sup>6</sup>

#### Multiple Drivers of Future Growth

- Multiple revenue channels, with Reserve and Resale funnel into Subscription
- Investments in customer experience to increase loyalty
- Increased brand awareness
- New brands and use cases

<sup>&</sup>lt;sup>1</sup> Euromonitor Market Sizing and Growth Estimates (2023)

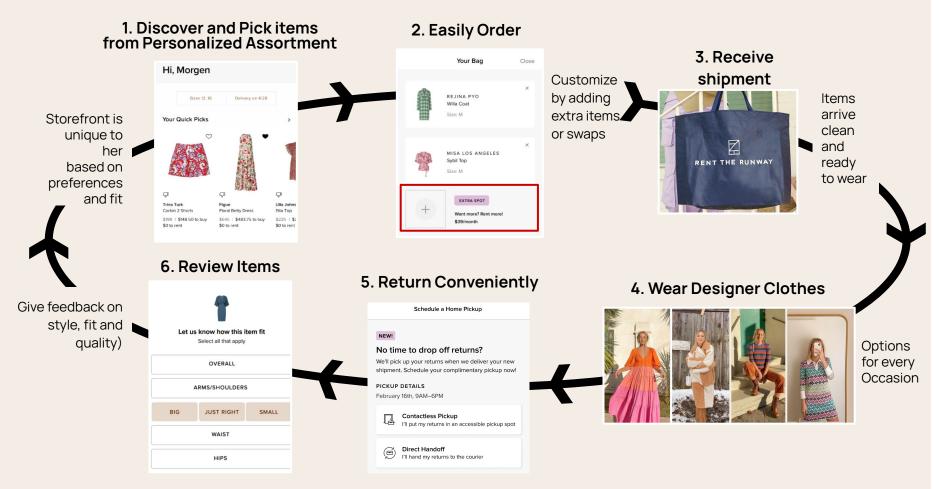
<sup>&</sup>lt;sup>2</sup> GlobalData Market Sizing and Growth Estimates (2023) <sup>3</sup> Based on FY23 10-Item Customers.

Based on FY23 IU-Item Customers.
 Excludes COVID-impacted cohorts.

<sup>&</sup>lt;sup>5</sup>See GAAP to Non-GAAP Reconciliation in the Appendix.

<sup>&</sup>lt;sup>6</sup>Free cash flow defined as net cash (used in) provided by operating activities plus net cash (used in) provided by investing activities. Reconciliation of free cash flow expectations for fiscal year 2024 to the closest corresponding GAAP measure on a forward-looking basis is not available without unreasonable efforts due to the high variability, complexity, and low visibility with respect to the charges excluded from these non-GAAP measures, in particular non-recurring expenses, which can have unpredictable fluctuations based on unforeseen activity that is out of our control and/or cannot reasonably be predicted.

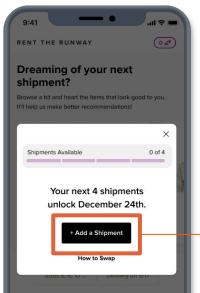
### How Subscription Works: A Personalized and Seamless Utility

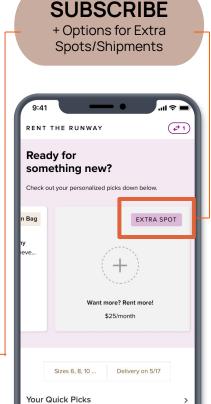


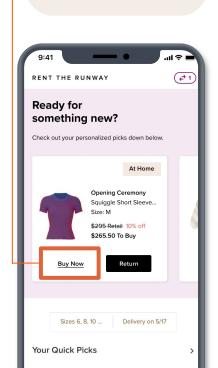
### There are Multiple Ways to Monetize Our Subscribers

80+%

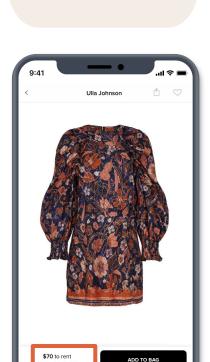
of our revenue comes from Subscribers







BUY



RESERVE

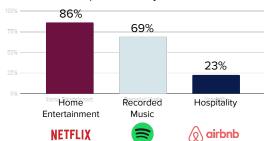
Through Our Two-Sided Discovery Engine, **Customers** Find New **Brands They** Love and **Brands Find** New **Customers** They Need



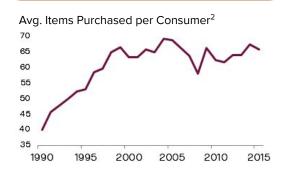
### We Are at the Center of Key Trends Driving Consumer Behavior in Our Favor

#### **Shift from Ownership to Access**

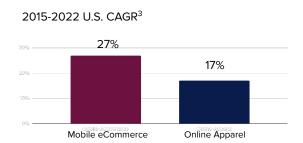
% of Market Represented by Access Models<sup>1</sup>



#### **Desire for Variety and Newness**



#### **Growth of Online Shopping**



#### Social Media Driving Fashion



51%

of RTR subscribers agree that social media ups the pressure to have variety in their wardrobe.<sup>4</sup>

### Increasingly Female Workforce



Women spend

77%

more on clothing annually than their male counterparts.<sup>5</sup>

#### Normalization of Secondhand



74%

have shopped or are open to shopping secondhand apparel.<sup>6</sup>

#### Importance of Sustainability



66%

of RTR subscribers consider sustainability important when purchasing clothing.<sup>4</sup>

<sup>&</sup>lt;sup>1</sup>Access models within the global OTT home entertainment market (% subscription) according to PWC, 2022; Access models within the global recorded music market (% digital) according to GS Research, 2022. Access models within the U.S. hospitality market (% Online Short Term Rentals) according to Euromonitor, 2022.

<sup>&</sup>lt;sup>2</sup> American Apparel & Footwear Association.

<sup>&</sup>lt;sup>3</sup> Euromonitor, 2022.

<sup>&</sup>lt;sup>4</sup> March 2023 RTR Subscriber Survey.

<sup>&</sup>lt;sup>5</sup> Consumer Expenditure Surveys, U.S. Bureau of Labor Statistics, September, 2022.

<sup>&</sup>lt;sup>6</sup> GlobalData Consumer Resale Survey, 2022.

# We Are Addressing the Fastest Growing Segments Within Apparel



2023 - 2026 CAGR

#### RTR Focus

Online 9%

Secondhand 24%

Offline Apparel<sup>1</sup>

1%

#### Our Customers are the Current and Future Luxury Customers

#### They Lead Busy Lives And Have Common Core Values

Family

~1/3

Have Kids or Pregnant 1

Career

90%+

Working Women<sup>2</sup>

~90%

ve At Least a Bachelor's Degree<sup>2</sup>

Social

85%

Socialize 2x+ Per Week<sup>1</sup>

Region

77%

Of U.S. Zip Codes Represented<sup>3</sup>



<sup>2</sup> RTR Customer and Subscriber Surveys as of March 2024. <sup>3</sup> Inhabited US mainland zip codes or similar.

RTR Customer and Subscriber Surveys as of November 2022 and March 2023.

20s-40s

Average Age Range 2

60%+

Subscriber Household Income of \$100K+2

58%

First-Time Reserve Customer HHI of \$100K+ 1

65%

Feel Time Starved 1

63%

Live Outside the Top 100 U.S. Cities <sup>1</sup>

#### Who is Our Customer?



Mom of Two, 34 Atlanta, GA

"I feel like RTR has evolved with me through pre-pregnancy, post-pregnancy and body changes. RTR has helped me evolve my style."



Consultant, 24 Brooklyn, NY

"Before RTR, I would spend anywhere from \$50-\$200 weekly at stores like Zara. RTR introduced me to brands and quality I could never afford."



Tech Executive, 32 San Francisco, CA

"RTR has allowed me to keep my closet fresh without having to worry about being wasteful if I only want to wear the look once. RTR is the highest value money I spend on fashion."



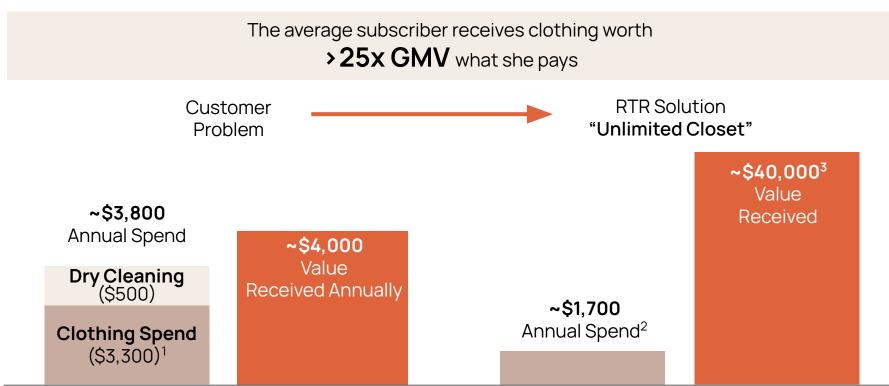
Professor, 41 Minneapolis, MN

"I wanted to be more environmentally-responsi ble in the way that I was choosing clothing. I can wear clothing that is higher quality and has a longer life-span."

## We Deliver Significant Economic Value Versus Purchasing



## Compared to Traditional Retail, Rental Subscription is a Daily Utility Delivering Significant Financial Value



<sup>&</sup>lt;sup>1</sup>ING Direct, Capital One Survey.

<sup>&</sup>lt;sup>2</sup> Annualized 10-item monthly subscription price of \$144 per month.

<sup>&</sup>lt;sup>3</sup> Annualized average GMV of items received during FY 2023 for a 10-Item Customer.

## We Inspire Discovery of New Styles, Looks and Brands

#### **She Owns This**



99% of subscribers try brands they've never owned<sup>1</sup>, 45+ brands in year 1<sup>2</sup>

#### She Rents This



Consists of basic garments

Discover outside her traditional style

## Viral Brand and Deeply **Engaged Consumer Base Have** Powered Organic Adoption

<10%

of total revenue spent on marketing since founding<sup>1</sup>

83%

of subscribers say RTR makes them the most confident version of themselves<sup>2</sup>

80%+

of customers acquired via word of mouth<sup>1</sup>

19%

Unaided brand awareness<sup>3</sup>



<sup>&</sup>lt;sup>2</sup> RTR Subscriber Survey as of March 2023.

<sup>&</sup>lt;sup>3</sup> Among U.S. women ages 18-45 with a household income of \$50,000 or more; as of Q4 2023.

## Renting Results In Net Environmental Savings vs. **Purchasing New**

**Rental Displaces Purchase** 

**82%** buy fewer clothes after joining RTR<sup>1</sup>

**Rental Benefits Even When Factoring** in Cleaning and Two-Way **Transportation** 

**~1.6M** estimated new garments displaced since 2010², saving a total of³:



67M gallons of water

99M energy

pounds of CO2 emissions

Estimated net environmental savings of renting versus purchasing:4

24% less water

6%

less energy

3% less CO<sub>2</sub> emissions

**Waste Reduction** 

~100% of all unusable rental product diverted from landfill

<sup>&</sup>lt;sup>1</sup>November 2022 Subscriber Survey.

<sup>&</sup>lt;sup>4</sup> Percentage of savings are based on (a) the calculation of individual environmental impact of <sup>2</sup> Displacement was calculated by (Rental Wears - Linear Wears) / Linear Wears. Displacement was multiplied by estimated number of units in all categories studied. each category as presented in the LCA, weighted by (b) the percentage of estimated total <sup>3</sup> Environmental savings are based on results of an LCA Study conducted March 2021, specifically the net upstream production impact across all categories studied. wears for each of the 12 categories, as measured from 2010 through 2021.

## RTR is a Powerful Discovery Platform for Designer Fashion

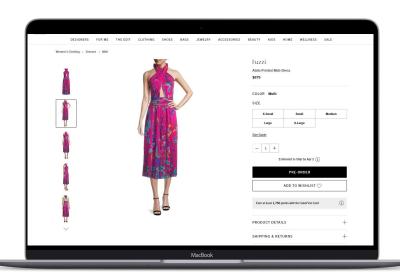
91% of our brand partners say
Rent the Runway introduces
their brand to new and different
customers compared to their
other accounts that are
essential to their business
success.<sup>1</sup>

We have strong relationships with our brand partners and have **experienced extremely limited voluntary attrition**.



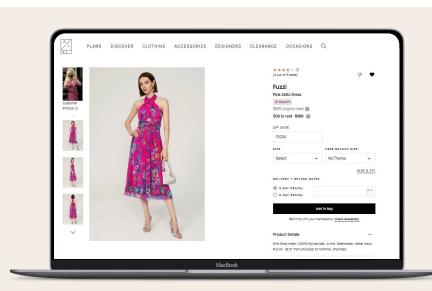
## RTR Provides Access to Current Products at a Fraction of the Price of Luxury Players

#### **Luxury Sites**



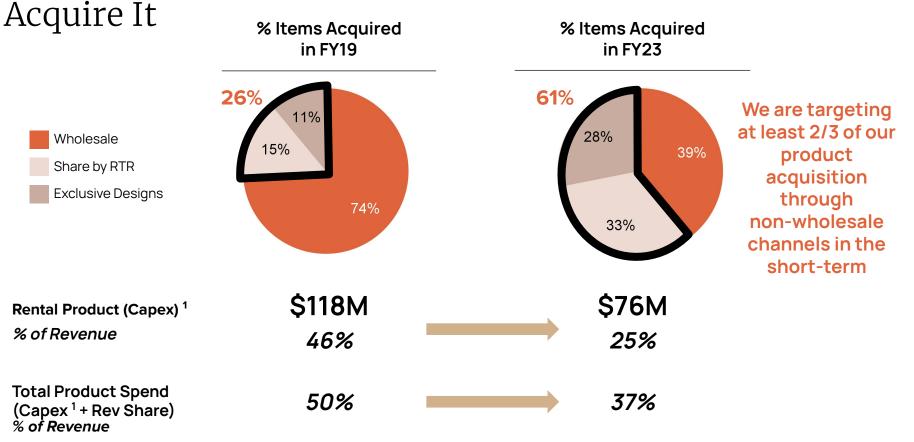
\$875 to buy on Luxury Site

#### Rent the Runway



\$98 Reserve Rental (2nd SIZE FREE) /
Also available via monthly subscription programs

We Have Improved the Fashion Assortment on Our Platform While Significantly Reducing the Cash Needed to



# We've Innovated Product Acquisition to be More Capital Efficient

Our Consignment Channel, **Share by RTR** Reduces Upfront Product Spend



300+ Brand partners

Select and acquire at zero or low upfront cost

Revenue share payments up to maximum cap

Broadens and de-risks assortment via new categories, styles and designers

We Leverage Our Data to Create **Exclusive Designs** in Partnership with Top Brands

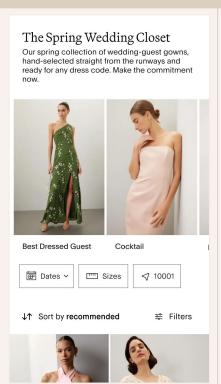


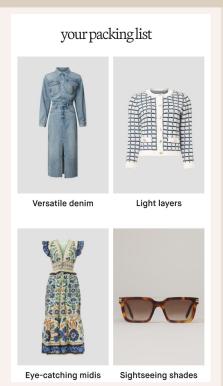
<sup>&</sup>lt;sup>1</sup>Wear rate for Exclusive Design apparel rentals vs. wear rate for non-Exclusive Design apparel rentals in FY 2023.
<sup>2</sup> Damage rate for Exclusive Design apparel vs. damage rate for Wholesale apparel that was rented in FY23.

# We Plan to Continue to Innovate How we Merchandise to Drive Increases in Conversion and Loyalty

We've introduced use-case based shopping hubs to show how the RTR closet can fully outfit her for work, events, travel and beyond



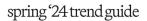






## We Plan to Continue to Innovate How we Merchandise to Drive Increases in Conversion and Loyalty

Styling advice & immersive visuals show customers how to use our assortment and educate her on latest trends and designers





muted pastels

Cue the calm: Soothing shades are glazing over our spring styles, from light lilac to sky blue.



Seasonal hubs showcase trends with styled collections for easy wear

### we cracked those niche dress codes for you



For the "Refined Rodeo" Invite

Styling advice highlighted

throughout the experience



For the Birthday Bash

#### we have some ideas for your next shipment...



The Shirt Dress Be comfy and camera-ready in a breezy silhouette with just the right amount of structure.





Buttoned-up. style. Swap th clean lines an

Helping her put the whole look together

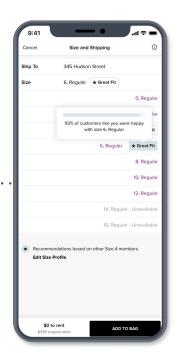
Partnership with celebrity stylist Maeve Reilly, guides us in styling looks for the office + beyond

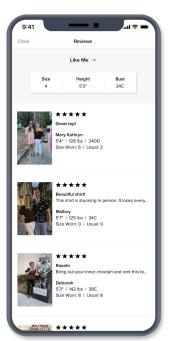
Unique Customer Inputs Fuel Our Personalized Experience

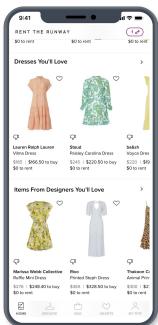
Personalized Fit Recommendations

Reviews from "Women Like Me" Personalized Carousels

Subscribers typically visit RTR **multiple times per week** 







## Our Customer and Inventory Data Is Highly Differentiated

We have a set of data that is unique to our business model because nearly 100% of items are returned to us

Unique to RTR

Illustrative Data

#### **Fit Data**

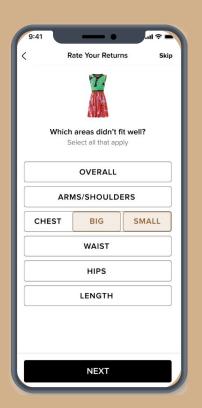
- Body dimensions
- Photo reviews

#### **Inventory Quality & Durability**

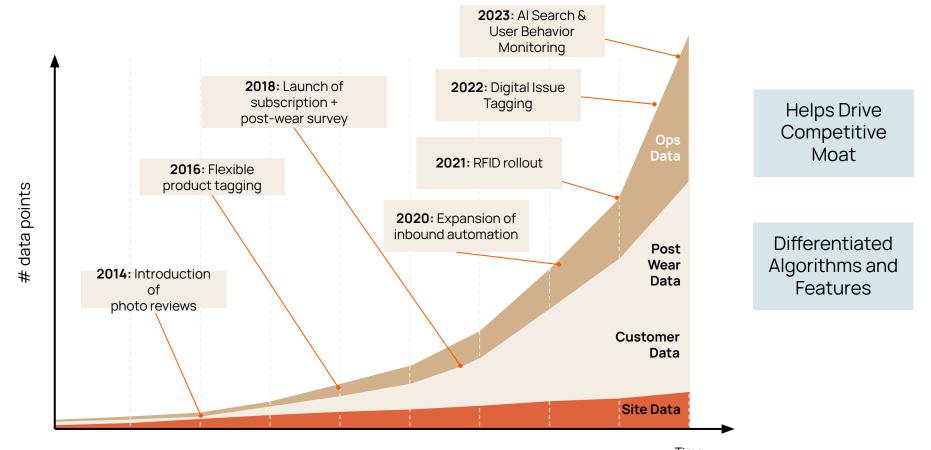
- · Garment usage and longevity
- Lifetime turns
- Unit level quality
- Garment science
- Fabric data

#### **Customer Usage Data**

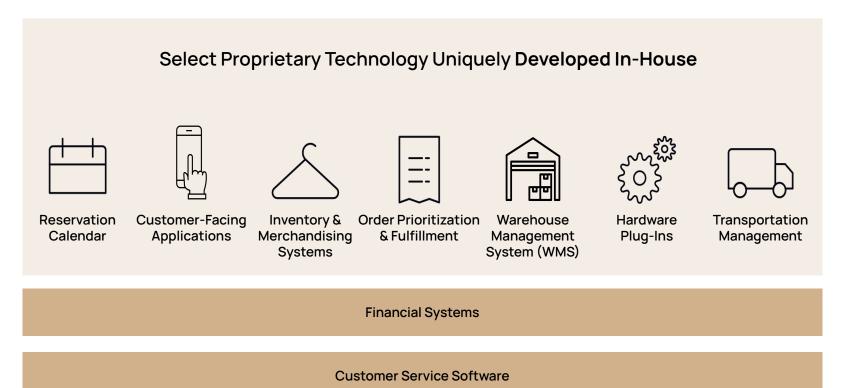
- Calendar / Occasions
- Preferences
- Life stage / profession



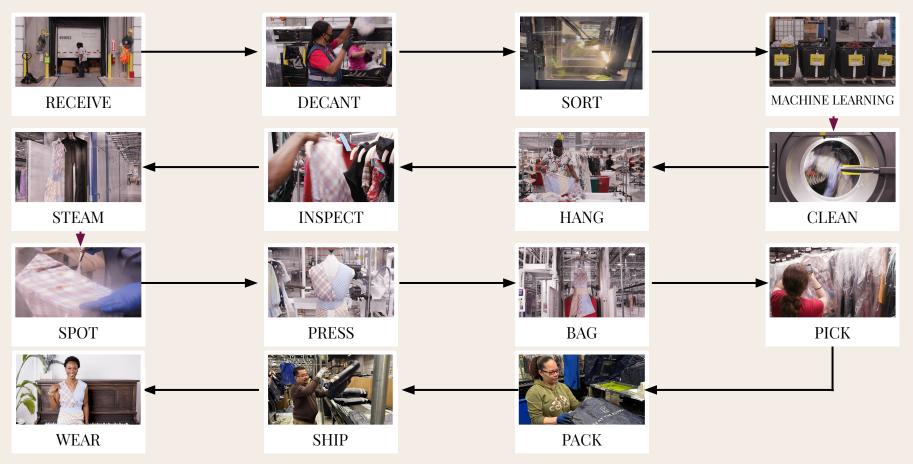
## We Have Evolved Our Data Advantage Over Time



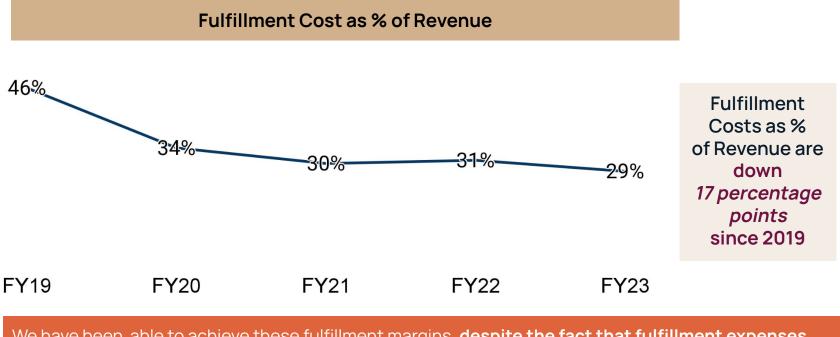
## We've Custom Built Software that Powers Just-in-Time Reverse Logistics at Scale



## Our Unique Operational Processes Enable Us To Turn Products Quickly and Monetize Over Multiple Years



### We've Developed a Competitive & Complex Operations Process That Has Driven Efficiencies Over Time



We have been able to achieve these fulfillment margins, **despite the fact that fulfillment expenses include** all costs to receive, process and fulfill customer orders, two-way shipping expenses, fulfillment labor costs, garment repair, restoration and cleaning, packaging materials, and other fulfillment costs.

### Multiple Levers to Help Drive Future Growth

More of What We Do Today



Grow Subscribers



Invest in Customer Experience



Expand Assortment and Use Cases



Resale through 'Try Before You Buy'

Potential Future Levers



Launch New Categories and Offerings



Advertising through Brand Partnerships



Data as a Product



Expand Internationally

## Leadership Team with Deep Expertise Across Leading Consumer and Technology Companies



Jennifer Hyman CEO. Co-Founder and Chair

ESTĒE LAUDER **zalando** Current BoD Current BoD



Sid Thacker Chief Financial Officer

COALITION





Drew Rau Chief Supply Chain Officer

amazon S BOWERY overstock.



Zach Phillips SVP. Product

amazon shopbop



Natalie McGrath Chief Marketing Officer

afterpay BANDIER Moët Hennessy **boohoo** 



**Becky Case** SVP, Engineering

Zappos



#### **Board Members**

JENNIFER HYMAN CEO. Co-Founder and Chair. Rent the Runway

JENNY FLEISS Co-Founder, Rent the Runway

> TIM BIXBY CFO. Lemonade

SCOTT FRIEND Partner, Bain Capital Ventures

BETH KAPLAN Growth stage investor and advisor

**EMIL MICHAEL** Chairman and CEO, M8 Enterprises

> **GWYNETH PALTROW** Founder, Goop

MIKE ROTH Former VP Global Supply Chain & Transportation at Amazon



Cara Schembri Chief Legal & Administrative Officer





Sarah Tam Chief Merchant Officer

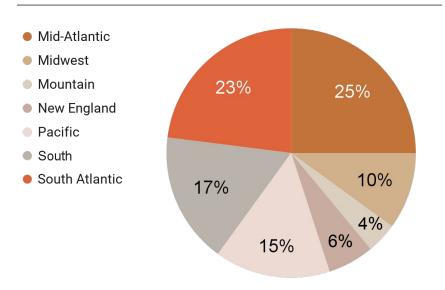
Saks Fifth Avenue

## Appendix

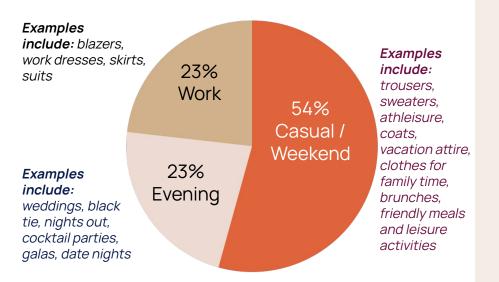


# Growing Geographic and Use Case Diversity of Our Subscription

#### FY 2023 Ending Active Subscribers by Region



#### FY 2023 Shipped Items by Use Case



## Brands Have Faced a Structural Shift in the Retail Landscape

## Decline Of Traditional Wholesale Channels

19% of department stores expected to close in next three years.<sup>1</sup>

#### Heightened Competition From Mass & Fast Fashion

Mass market and fast fashion Grew 21% in the past 3 years <sup>2</sup>

#### DTC As An Essential Channel For Every Brand

Brands are seeking DTC channels, but often lack the financial or human capital to build them.

## Larger, Fractured Discovery Landscape

Shift to online, direct search and endless aisle of new brands leaves brands with customer discovery challenge.

## Aging Consumer Base

Older generations penetrate higher into in-store shopping relative to younger generations.<sup>3</sup>

## Growing Importance Of Data

Data is critical to product strategy and customer acquisition.

<sup>&</sup>lt;sup>1</sup>Statista, 2023.

<sup>&</sup>lt;sup>2</sup> GITNUX Market Data Report 2024

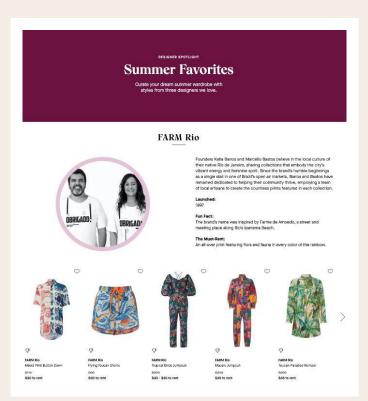
<sup>&</sup>lt;sup>3</sup> Statista

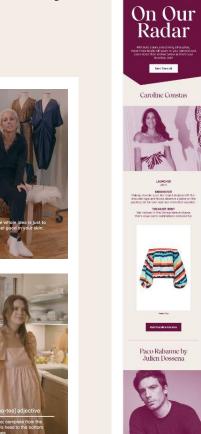
#### We Present Our Brand Partners in an Aspirational Way



**Editorial Photography** 







Social Media Designer Landing Pages

Video

**Email** 

## We Have the Ability to Monetize Products Over Many Years and Create Megahits







Couture Gown







15+ Styles Inspired by the Showstopper Dress

Data creates annuity stream for RTR and brand partners

\$5.5M+ Total Revenue
From the Fifth Avenue Showstopper and Styles It Inspired

## Our Data Helped Ulla Johnson with Production Improvements



#### REVIEW







COMMENT

If I were to stand up straight and not sit these would be fine but I'm usually an 8 or 10 depending on the brand and sizes up to a 12. My but is unfortunately sort of flat and like many of the comments I struggled to get the pants over my butt. It's a bit tight in the waist and thighs.







. Brought endor for arket.

## We Acquire Product in Three Strategic Ways

	1. WHOLESALE	2. SHARE BY RTR	3. EXCLUSIVE DESIGNS
OVERVIEW	Products we acquire directly from brand partners, typically at a discount to wholesale prices  Original retail prices set by brands are often at a 2.5x mark-up	Products we select and acquire directly from brand partners on consignment at zero or low upfront cost  Performance based revenue share payments to our brand partners	Leverage our data to collaborate with brands to create exclusive designs under their brand name. Manufactured by third party partners  Pay brand partners an upfront fee and minina, revenue share payments
BENEFITS FOR BRANDS	Ability to access an important wholesale channel for their business  Access new customer demographic vs. traditional wholesale channels	Ability to widen product selection  Ability to partake in upside through pay-for-performance model	Ability to innovate at minimal cost  Allows expensive brands to scale on RTR  Leverage archival designs and RTR data to improve fit
BENEFITS FOR RTR	Allows us to establish and grow brand relationships	Reduces upfront spend and alleviates product risk  Aligns incentives between brands and RTR	Ability to improve durability and lower cost, driving ROI  Exclusive product for RTR from highly coveted designers

## How We Acquire Products and Financial Impact

	Description	Consolidated Statement of Operations	Consolidated Balance Sheets	Consolidated Statements of Cash Flows
Wholesale	Purchased from brand partners Typically at a discount to wholesale	Straight-line depreciation with three-year useful life and 20% salvage value <sup>(1)</sup>	Capitalized as long-term assets	Capital expenditure at time of acquisition
Share by RTR <sup>(2)</sup>	Acquired from brand partners on consignment  Zero to low upfront cost  Performance-based revenue share payments over time	Upfront and performance-based revenue share payments expensed as incurred	Not capitalized as we do not own the items	Upfront and revenue share payments flow through Net Income as incurred
Exclusive Designs <sup>(2)(3)</sup>	Designed using our data in collaboration with brand partners  Manufactured through third-party partners  Upfront payment and minimal revenue share payments to brand partner	Upfront and performance-based revenue share payments expensed as incurred  Manufacturing cost recognized through straight-line depreciation with three-year useful life and 20% salvage value <sup>(1)</sup>	Manufacturing cost capitalized as long-term assets	Upfront and revenue share payments flow through Net Income as incurred  Manufacturing cost is a capital expenditure at time of acquisition

<sup>10</sup> The cost of accessory items, which made up less than 10% of the gross book value of rental product as of January 31, 2023, is recognized through straight-line depreciation with a two-year useful life and 30% salvage value.

<sup>&</sup>lt;sup>2)</sup> For both Share by RTR and Exclusive Designs, the Company shares a percentage of revenue less a logistics fee with the brand. This revenue includes (i) revenue attributable to each item in connection with one-time reserve rentals; (ii) revenue attributable to each item from Subscription (this is based on the number of days at home during a subscription period); and (iii) revenue attributable to each item in connection with Resale of such items, less any liquidation costs. Both the percentage of revenue, and the logistics fees, any ary depending on the brand partner. Most Share by RTR items earn revenue until a cap has been reached, at which point, title generally passes from the brand to the Company.

<sup>(5)</sup> Includes a small number of products bearing our trademarks, which are non-exclusive designs produced by third-party partners, or our owned brands. These products are purchased at a significantly lower average cost than Wholesale.