

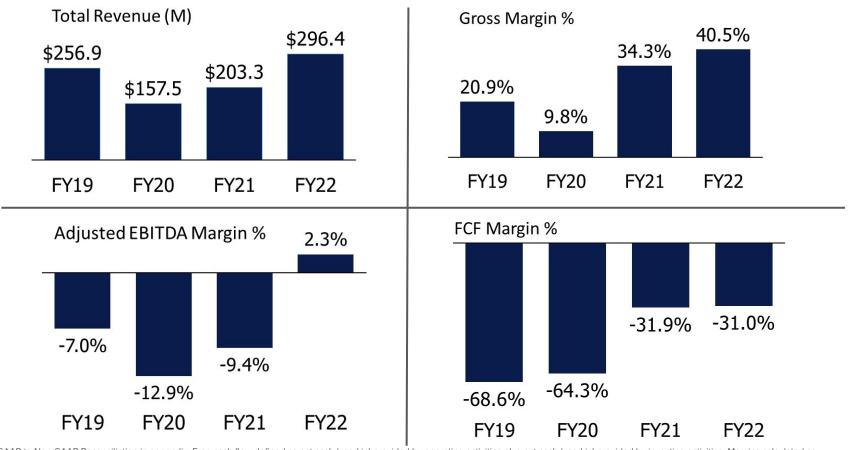
Q1 2023 Earnings Presentation June 7, 2023

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Improved the Financial Profile of RTR Significantly Since FY19



➤ Q2 and FY 2023 Guidance





Q1'23 Key Metrics and Financial Highlights

Total Revenue

\$74.2M

up 11% YoY

Active Subscribers **145.2K**, up 8% YoY

Average Active Subs **136.0K**, up 9% YoY

Total Subscribers

185.7K

up 5% Y<u>o</u>Y

Gross Profit / Margin

\$31.4M / 42%

Margin up 9 pts YoY

Net Loss / Margin¹

\$(30.1)M / (41)%

Margin up 23 pts YoY

Adj. EBITDA / Margin

\$4.5M / 6%

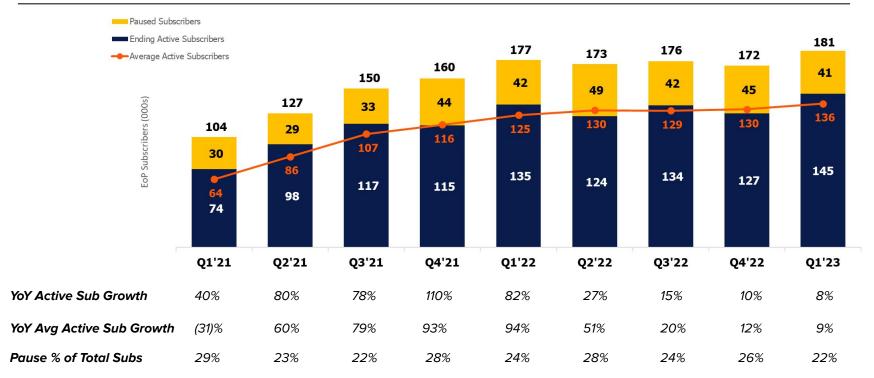
Margin up 19 pts YoY

Note: Active Subscribers represent the number of subscribers with an active membership as of the last day of any given period and excludes paused subscribers. Average Active Subscribers represents the mean of the beginning of quarter and end of quarter Active Subscribers for a quarterly period; and for other periods, represents the mean of the Average Active Subscribers of every quarter within that period. Total Subscribers includes both active and paused subscribers.

¹Q1 2023 ended April 30, 2023. Q1 2023 Net Loss includes \$1.9 million of share compensation expense associated with CFO transition, equivalent to \$0.03 on a per share basis (weighted-average shares used in computing net loss per share attributable to common stockholders, basic and diluted).

Record Number of Active Subscribers as of April 30, 2023 +8% YoY

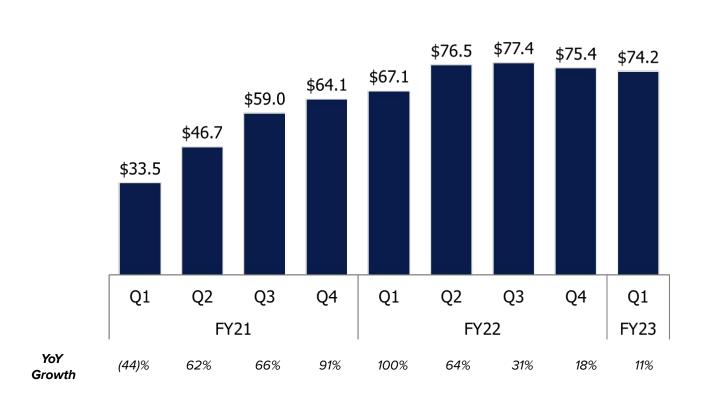
Subscribers (in thousands)



Note: Active Subscribers represent the number of subscribers with an active membership as of the last day of any given period and excludes paused subscribers. Total subscribers includes both active and paused subscribers. Average Active Subscribers represents the mean of the beginning of quarter and end of quarter Active Subscribers for a quarterly period; and for other periods, represents the mean of the Average Active Subscribers of every quarter within that period.

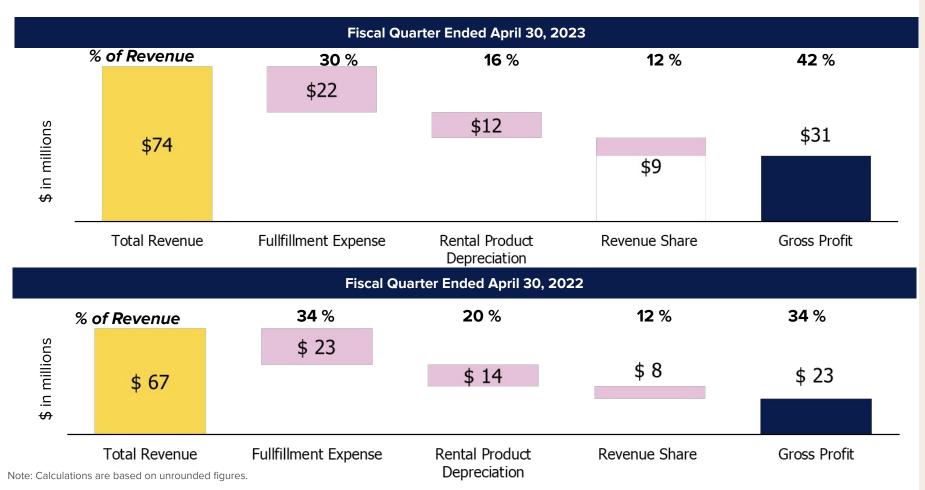
Revenue Growth of 11% in Q1'23

Total Revenue, Net (\$ in millions)

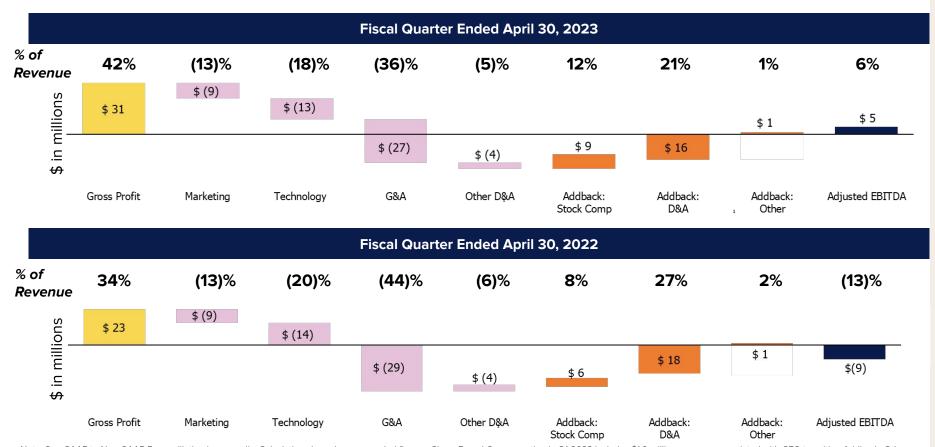


- 87% of revenue from subscribers in Q1'23
- 25% of subscribers added one or more paid items into their subscriptions in Q1'23 even with launch of 5-item plans

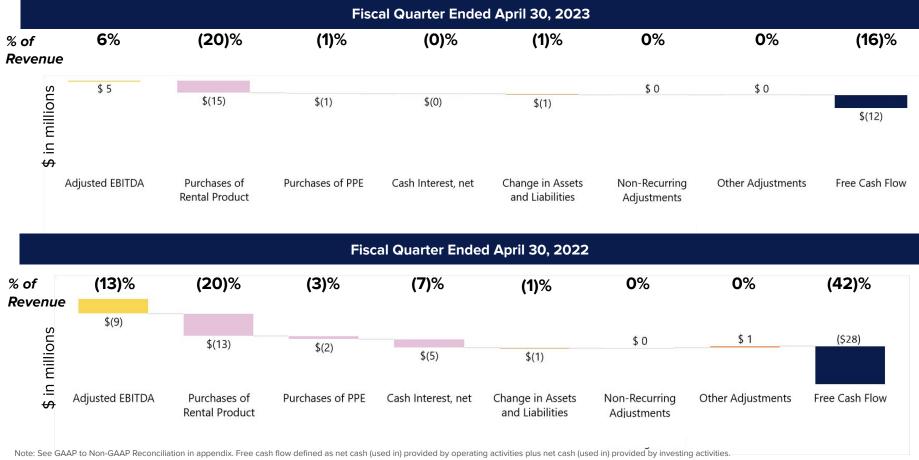
Revenue to Gross Profit - Q1'23 and Q1'22



Gross Profit to Adjusted EBITDA - Q1'23 and Q1'22



Adjusted EBITDA to Free Cash Flow - Q1'23 and Q1'22



FY 2023 Strategy



We Believe Addressing First 90-Day Experience Can Meaningfully Augment Loyalty

TOP REASONS FOR NEW CUSTOMER CHURN ²

55%

OF TOTAL SUBSCRIBERS
WHO CHURN DO SO
WITHIN THEIR FIRST 90
DAYS 1



Time and effort to pick clothes



Anxiety driven by steep learning curve



Perceived clothing availability



Price and value

Average churn rate for subscribers who have been active for more than 90 days is 1/3 that of subscribers within their first 90 days 3

 Loyalty improvements can be meaningful drivers of subscriber growth

Focus on improvements to first 90-day onboarding period can have outsized positive financial impact

¹⁾ Represents churned subscribers in first 90 days after joining (including rejoiners) as a proportion of total churned subscribers during FY21 and FY22. 2) RTR Early Term Customer Focus Groups (November 2022).

³⁾ First 90-day churn represents average of subscriber churn rate for first 30, 60, and 90 days on an equal weighted basis in FY22; Churn for subscribers active for more than 90 days represents average churn rate for subscribers active for 90+ days calculated in FY22.

We Continue to Deliver Against Our Three Customer-Centric Pillars

Inventory She Wants When She Wants It

Best-in-Class Product Discovery

Efficient and Easy-to-Use Experience

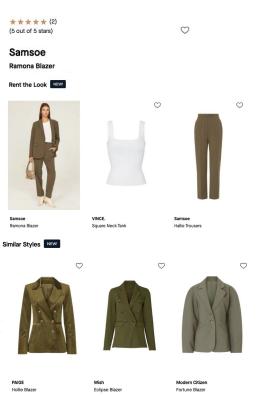
Accelerated Buying Strategy to Focus on Reorders and Depths of Most Demanded Styles



- Re-ordered best-renting styles at attractive discounts in Q1 and early Q2
- > Because of real time data signals we get on actual and unmet demand, we are **one of the few retailers that is structured to benefit**from reorders mid-season; this gives our buying teams significant leverage on pricing
- Looking ahead, we increased depths on new styles in Q3 and Q4 to drive higher in-stock rates and are significantly investing in key styles and trends we know our customers want

Rent the Look Feature Has Enhanced Search & Discovery Process and Increased Member Engagement

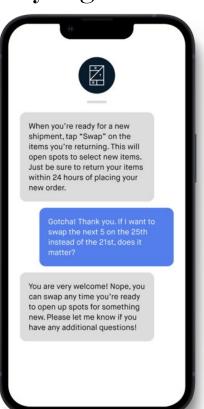


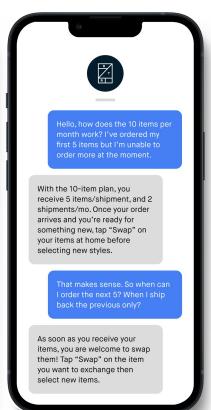


- Launched Rent the Look to enable customers to rent a complete outfit or a similar option based on our recommendations
- This feature has led to a 34% increase in engagement with substitute items

Elevated Customer Support with RTR Concierge for More Seamless Onboarding and Styling Assistance







- Launched RTR Concierge, a text-based luxury-style service that offers complimentary 1:1 communication via text with our customer service team to help new subscribers onboard more seamlessly
- RTR Concierge helps our subscribers get the most out of their membership, from building their first shipment, to styling tips, or solving a shipping issue

Continued to Make Strides in Simplifying the Customer Experience

Achieved faster site speed



- > Made improvements to load times across the site experience
- Drove 48% improvement in average load times on a key entry point into our conversion funnel, resulting in an 89% lift in conversion on that page

Further enhanced delivery experience by launching free Saturday delivery

	When do you need it? elect a date 1 to 2 days prior to your event.								
This is	a 4-da	y renta	al. <u>Rent</u>	for 8 c	lays ins	tead?			
		Ju	ine 20	23		>			
S	М	Т	W	Т	F	S			
28	29	30	31	1	2	3			
4	5	6	7	8	9	10			
11	12	13	14	15	16	17			
18	19	20	21	22	23	24			
25	26	27	28	29	30	1			
2	3	4	5	6	7	8			

- Launched free Saturday delivery to more than half of subscribers big unlock for customers who can now receive their deliveries on the weekend
- ➤ Launched site enhancements for At-Home Pickup which drove **"4 point** increase in-market adoption of the service (Q1'23 vs. Q4'22)



Q2'23 and Fiscal Year 2023 Guidance

Q2 2023 Guidance

Total Revenue: \$77M - \$79M

Adjusted EBITDA¹: ~7% - 8% of Total Revenue

Fiscal Year 2023 Guidance

Total Revenue: \$320M - \$330M (2H'23 stronger than 1H'23)

Ending Active Subscriber Growth: >25% Growth

Adjusted EBITDA¹: ~7% - 8% of Total Revenue

Free Cash Flow¹: Better than \$(50)M

Purchases of Rental Product²: ~\$74M - \$76M

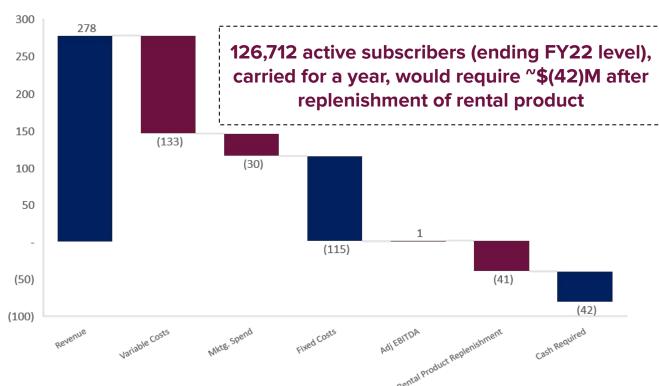
Share-based Compensation: \$30M - \$31M

¹A reconciliation of Adjusted EBITDA, Adjusted EBITDA margin guidance and Free Cash Flow guidance to the closest corresponding GAAP measure is not available without unreasonable efforts on a forward-looking basis. For Adjusted EBITDA and Adjusted EBITDA margin, this is due to the high variability, complexity, and low visibility with respect to the charges excluded from these non-GAAP measures, in particular, depreciation and amortization, write-off of liquidated assets, other (income)/expense, and non-recurring expenses which can have unpredictable fluctuations based on unforeseen activity that is out of our control and/or cannot reasonably be predicted. For Free Cash Flow, this is due to the high variability, complexity and low visibility of working capital, purchases of rental product and PPE and proceeds from liquidation. Free Cash Flow is defined as net cash (used in) provided by operating activities plus net cash (used in) provided by investing activities.

² Purchases of Rental Product as presented on the Consolidated Statement of Cash Flows may vary from Rental Product Acquired (presented above) due to timing of payments for rental product. Rental Product Acquired reflects the cost of owned rental product received in the period. See appendix for reconciliation of Purchases of Rental Product to Rental Product Acquired.

Appendix





Note: Variable costs include fulfillment, revenue share, customer service and credit card expenses. Fixed costs largely reflect remaining expenses other than marketing spend (excluding headcount). Cash required represents Adj. EBITDA less rental product replenishment for existing subscribers (i.e to replace rental product that is damaged, sold, past its useful life, or otherwise unable to be rented), after net cash interest expense *\$300-\$350/sub based on anticipated FY23 rental product spend and mix.

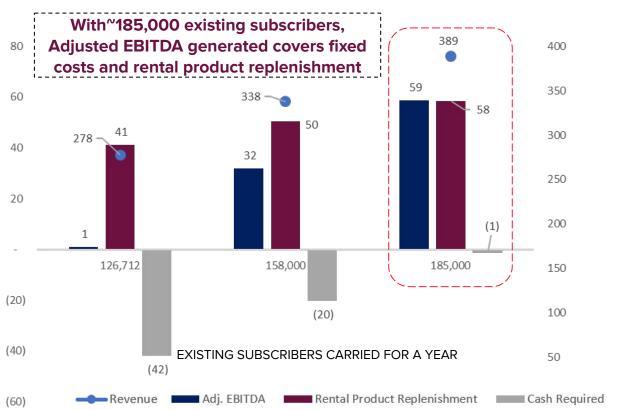
ILLUSTRATIVE

- Revenue of ~\$1900 per average sub/yr (assumes -4% ARPU in FY23) and FY23 Reserve expectation
- Variable costs

 assumed at FY22
 percentages of
 revenue other than
 marketing spend (FY22
 level assumed)
- Fixed costs benefit from restructuring savings
 - \$300-\$350/sub per year to replenish rental product for existing subscribers and reserve customers*

A Larger Existing Subscriber Base Expected to Improve Cash Consumption

Revenue, Adjusted EBITDA, Rental Product Replenishment, and Cash Required (\$M)



ILLUSTRATIVE

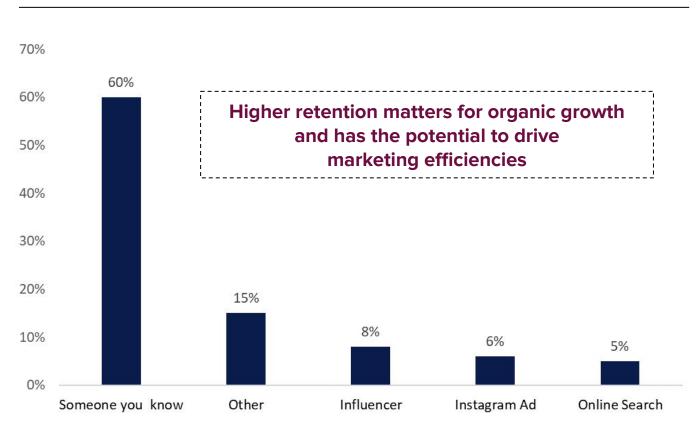
For all three scenarios:

- Same assumptions as in 126,712 existing subscribers case on prior slide for Reserve revenue, variable cost items as a % of revenue, and rental product replenishment per subscriber
- Paid spend assumed constant at \$30M
- At the minimum FY23 subscriber growth Guidance (~158,000 subs), would require ~\$20M less cash than at 126,712 subscribers

Note: Cash required represents Adj. EBITDA less rental product replenishment for existing subscribers (i.e to replace rental product that is damaged, sold, past its useful life, or otherwise unable to be rented), after net cash interest expense. \$300-\$350/sub/year post-first year based on anticipated FY23 rental product spend and mix.

Happy Customers Influence Organic Growth

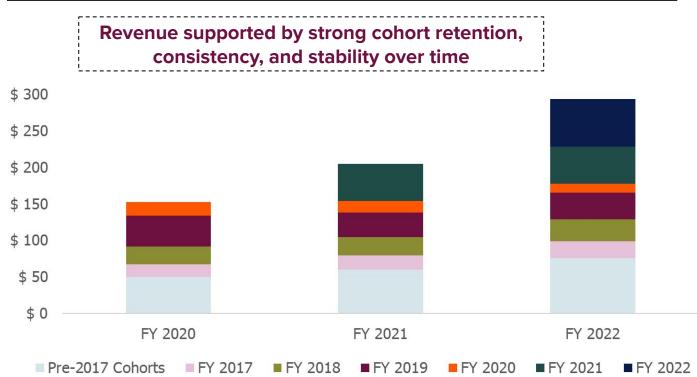
Top 5 subscriber responses to "How did you hear about Rent the Runway?" 1



- ~ ~80% of total subscription acquisitions have been organic in FY19-22
- The majority of our customers hear about RTR from someone they know
- More satisfied customers drive more positive reviews, more referrals, and greater organic growth

Our Revenue is Driven by Strong Customer Loyalty

Total Revenue, Net by Customer Cohort Year (\$M)

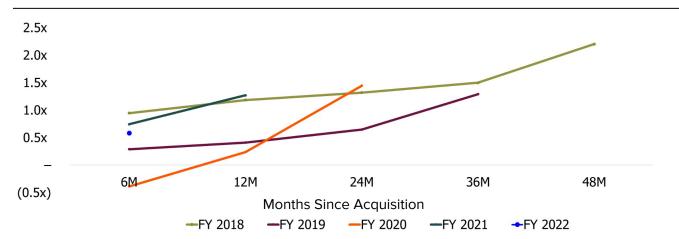


- Strong historical revenue retention across cohorts despite business changes
- Large and loyal base of customers supports revenue each year
- Over a third of FY22 revenue generated by cohorts that are over 5 years old

Note: Represents all revenue (including subscription, reserve, and resale) attributable to customers. Revenue attributed to year customer placed first order

Customer Acquisition Economics Are Strong

Cumulative LTV to CAC, Measured Across Months (M)



		Cu	mulative LTV / C	AC	
	6M	12M	24M	36M	48M
FY 2018	0.9x	1.2x	1.3x	1.5x	2.2x
FY 2019	0.3x	0.4x	0.6x	1.3x	
FY 2020	(0.4x)	0.2x	1.4x		
FY 2021	0.7x	1.3x			
FY 2022	0.6x				

Note: LTV defined as cumulative total revenue (includes Subscription and Reserve Rental Revenue and Other Revenue) generated by all customers during a fiscal period, minus fulfillment expenses, rental product depreciation and revenue share expenses, credit card fees and customer service expenses incurred to generate such revenue, divided by total new customers acquired. LTV generated by a customer is assigned to the original customer cohort year. CAC defined as total marketing expense, excluding marketing personnel costs incurred in a fiscal year, divided total new customers acquired in that period.

- Strong LTV/CAC for FY18-FY22 cohorts ex-COVID impacts
- FY19 and FY20 cohorts largely impacted by COVID
- FY21 benefited from high loyalty post recovery from COVID
- FY22 trends are in line with expectations
- All cohorts should benefit from extra item launch in future months

Condensed Consolidated Statements of Operations

	Months Ended 4/30/23	Months Ended 4/30/22	Year Ended 1/31/23	Year Ended 1/31/22
(In millions, except per share amounts)				
Total revenue, net	\$74.2	\$67.1	\$296.4	\$203.3
Fulfillment	21.9	22.9	92.2	61.9
Technology	13.1	13.6	55.4	45.3
Marketing	9.3	8.7	35.1	26.5
General and administrative	26.5	29.2	109.0	104.4
Rental product depreciation and revenue share	20.9	21.7	84.2	71.7
Other depreciation and amortization	3.8	4.2	16.4	19.4
Restructuring charges	-	-	2.4	-
Loss on asset impairment related to restructuring	-	-	5.3	-
Total costs and expenses	95.5	100.3	400.0	329.2
Operating loss	(21.3)	(33.2)	(103.6)	(125.9)
Interest income / (expense), net	(8.8)	(9.3)	(36.8)	(53.0)
Gain / (loss) on warrant liability revaluation, net	-	-	-	(24.9)
Other income / (expense) and gains / (losses) 1	-	-	1.5	(8.3)
Income tax benefit / (expense)	-	-	0.2	0.3
Net loss	\$(30.1)	\$(42.5)	\$(138.7)	\$(211.8)
Net loss per share attributable to common stockholders, basic and diluted	\$(0.46)	\$(0.67)	\$(2.16)	\$(8.51)
Weighted average basic and diluted shares outstanding	65.9	63.4	64.3	24.9
Restructuring-related items:				
Restructuring charges	-	-	(2.4)	-
Loss on asset impairment related to restructuring	-	-	(5.3)	-
Total Restructuring-Related Items	\$0.0	\$0.0	\$(7.7)	\$0.0
Restructuring-related items per share attributable to common stockholders, basic and diluted	\$0.00	\$0.00	\$(0.12)	\$0.00
Net loss excl. restructuring charges & loss on asset impairment related to restructuring	\$(30.1)	\$(42.5)	\$(131.0)	\$(211.8)

Three

Three

⁽¹⁾ The year ended 1/31/23 primarily includes \$1.3 million of proceeds from monetization of tax credits. The year ended 1/31/22 primarily includes a \$(12.2) million loss on debt extinguishment related to the Ares debt paydown upon the IPO, partially offset by \$4.0 million of insurance claim proceeds.

Condensed Consolidated Balance Sheets

	As Of 4/30/23	As Of 1/31/23
(in millions)		
Cash and cash equivalents	\$141.4	\$154.5
Restricted cash, current	4.2	3.1
Prepaid expenses and other current assets	12.9	14.5
Rental product, net	87.8	78.7
Fixed assets, net	41.8	44.7
Operating lease and other assets ¹	39.3	40.7
Total assets	\$327.4	\$336.2
Total current liabilities	65.2	60.0
Long-term debt, net	281.2	272.5
Operating lease and other liabilities	37.6	39.0
Total liabilities	\$384.0	\$371.5
Total stockholders' equity (deficit)	\$(56.6)	\$(35.3)
Total liabilities and stockholders' equity (deficit)	\$327.4	\$336.2

Condensed Consolidated Statements of Cash Flows

	Three Months Ended 4/30/23	Three Months Ended 4/30/22	Year Ended 1/31/23	Year Ended 1/31/22
(in millions)				
Net loss	\$(30.1)	\$(42.5)	\$(138.7)	\$(211.8)
Net cash (used in) provided by operating activities	(3.3)	(17.4)	(47.7)	(42.3)
Net cash (used in) provided by investing activities	(8.8)	(10.8)	(44.3)	(22.5)
Net cash (used in) provided by financing activities	(O.1)	(1.6)	(4.0)	215.2
Net (decrease) increase in cash and cash equivalents and restricted cash	(12.2)	(29.8)	(96.0)	150.4
Cash and cash equivalents and restricted cash at beginning of period	163.6	259.6	259.6	109.2
Cash and cash equivalents and restricted cash at end of period ¹	\$151.4	\$229.8	\$163.6	\$259.6

Selected Cash Flows Detail and Supplemental Cash Flow Information

	Three Months Ended 4/30/23	Three Months Ended 4/30/22	s Year Ended 1/31/23	Year Ended 1/31/22
(in millions)				
INVESTING ACTIVITIES				
Purchases of rental product	\$(14.6)	\$(13.4)	\$(62.1)	\$(30.8)
Proceeds from liquidation of rental product	\$1.3	\$0.6	\$8.8	\$5.7
Proceeds from sale of rental product	\$5.4	\$4.0	\$17.9	\$12.9
Purchases of fixed and intangible assets	\$(0.9)	\$(2.0)	\$(8.9)	\$(10.3)
Net cash (used in) provided by investing activities	\$(8.8)	\$(10.8)	\$(44.3)	\$(22.5)
SUPPLEMENTAL CASH FLOW INFORMATION				
Rental product received in the prior period	\$5.4	\$6.5	\$6.5	\$3.6
Purchases of rental product not yet settled	\$(13.0)	\$(12.7)	\$(5.4)	\$(6.5)

Reconciliation
of Purchases
of Rental
Product to
Rental
Product
Acquired

	Three Months Ended 4/30/23	Three Months Ended 4/30/22	Year Ended 1/31/23	Year Ended 1/31/22	
(in millions)					
Purchases of rental product	\$(14.6)	\$(13.4)	\$(62.1)	\$(30.8)	Cost of owned rental product paid for in the period, as presented on the Condensed Consolidated Statements of Cash Flows.
Plus: Purchases of rental product not yet settled	\$(13.0)	\$(12.7)	\$(5.4)	\$(6.5)	Cost of owned rental product received in the period, but not yet paid for, as presented on the Supplemental Cash Flow Information table.
Plus: Rental product received in the prior period	\$5.4	\$6.5	\$6.5	\$3.6	Cost of owned rental product paid for in the period, but received in the period immediately preceding, as presented on the Supplemental Cash Flow Information table.
Rental Product Acquired	\$(22.2)	\$(19.6)	\$(61.0)	\$(33.7)	Cost of owned rental product received in the period.

Reconciliation of Cash Used by Operating Activities to Free Cash Flow

	Three Months Ended 4/30/23	Three Months Ended 4/30/22	Year Ended 1/31/23	Year Ended 1/31/22	Year Ended 1/31/21	Year Ended 1/31/20
(in millions)						
Net cash (used in) provided by operating activities	\$(3.3)	\$(17.4)	\$(47.7)	\$(42.3)	\$(42.8)	\$(37.6)
Purchases of rental product	(14.6)	(13.4)	(62.1)	(30.8)	(54.9)	(117.7)
Proceeds from liquidation of rental product	1.3	0.6	8.8	5.7	2.4	3.6
Proceeds from sale of rental product	5.4	4.0	17.9	12.9	17.9	19.3
Purchases of fixed and intangible assets	(0.9)	(2.0)	(8.9)	(10.3)	(23.8)	(43.8)
Free Cash Flow	\$(12.1)	\$(28.2)	\$(92.0)	\$(64.8)	\$(101.2)	\$(176.2)
Free Cash Flow Margin ¹	(16.3)%	(42.0)%	(31.0)%	(31.9)%	(64.3)%	(68.6)%

Reconciliation of Net Loss to Adjusted EBITDA

	Three Months Ended 4/30/23	Three Months Ended 4/30/22	Year Ended 1/31/23	Year Ended 1/31/22	Year Ended 1/31/21	Year Ended 1/31/20
(in millions)						
Net loss	\$(30.1)	\$(42.5)	\$(138.7)	\$(211.8)	\$(171.1)	\$(153.9)
Interest (income) / expense, net	8.8	9.3	36.8	53.0	46.6	24.0
Rental product depreciation	12.1	13.6	52.9	50.3	69.9	75.7
Other depreciation and amortization	3.8	4.2	16.4	19.4	23.0	21.6
Share-based compensation	8.8	5.5	25.4	26.6	8.2	6.8
Write-off of liquidated assets	1.0	0.6	5.8	4.8	3.3	4.1
Non-recurring adjustments	-	0.3	1.3	5.3	4.2	3.8
Non-ordinary course legal fees	-	-	0.1	-	-	-
Restructuring charges	-	-	2.4	-	-	-
Loss on asset impairment related to restructuring	-	-	5.3	-	-	-
Income Tax (Benefit) / Expense	-	-	(0.2)	(0.3)	-	(0.2)
(Gain) / loss on warrant liability revaluation, net	-	-	-	24.9	(0.4)	-
(Gain) / loss on debt extinguishment, net	-	-	-	12.2	0.6	-
Other (income) / expense, net	-	-	(1.5)	(3.9)	(6.2)	0.1
Other (gains) / losses	0.1	0.2	0.7	0.3	1.6	-
Adjusted EBITDA	\$4.5	\$(8.8)	\$6.7	\$(19.2)	\$(20.3)	\$(18.0)
Adjusted EBITDA Margin	6.1%	(13.1)%	2.3%	(9.4)%	(12.9)%	(7.0)%

Note: For additional information on each line item see the footnotes to the Adjusted EBITDA reconciliation in our Q1 2023 earnings press release, which is included as ex. 99.1 to our Form 8-K filed with the SEC on June 7, 2023

Operating Expense Detail

	Three Months Ended 4/30/23	Three Months Ended 4/30/22
(in millions)		
Technology	\$13.1	\$13.6
Marketing	\$9.3	\$8.7
General and administrative	\$26.5	\$29.2
Total operating expenses	\$48.9	\$51.5
Less: Share-based compensation	\$8.8	\$5.5
Total operating expenses excluding share-based compensation	\$40.1	\$46.0
Operating expenses including share-based compensation as a % of revenue	65.9%	76.8%
Operating expenses excluding share-based compensation as a % of revenue	54.0%	68.6%

Share-based compensation Details

(in millions)		
Share-based compensation		
Technology	\$1.9	\$1.2
Marketing	\$0.1	\$0.2
General and administrative	\$6.8	\$4.1
Total	\$8.8	\$5.5
Share-based compensation as a % of revenue	11.9%	8.2%